

**G R Patil College of Arts, Science and Commerce, Sonarpada,
Dombivli (E)**

Student Satisfaction Survey

BSc plan
2016-17

Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to assess the quality status of the institution. The identification of the respondent will not be revealed.

- A student will have to respond to all the questions given in the following format after careful thought and sincere effort.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 23, is student's opportunity to give suggestions for improvements. (The responses are to be restricted only to teaching learning and evaluation process).
- It may be noted that the total time required for filling up this questionnaire may be less than **20 minutes**.

Personal Information:-			
A) Please confirm this is the first and only time you are participating in this survey - a) Yes <input type="checkbox"/> b) No <input type="checkbox"/>			
B) Age:- <input style="width: 50px;" type="text" value="22"/>			
C) University Name:- <input style="width: 300px;" type="text" value="Mumbai University"/>			
D) Gender:- a) Male <input type="checkbox"/> b) Female <input type="checkbox"/> c) Transgender <input type="checkbox"/>			
E) What degree program are you pursuing now? a) Bachelor's <input checked="" type="checkbox"/> b) Master's <input type="checkbox"/>			
F) What program are you currently pursuing? a) Arts <input type="checkbox"/> b) Science <input checked="" type="checkbox"/> c) Commerce <input type="checkbox"/> d) Professional <input type="checkbox"/>			

Online Student Satisfaction Survey on Teaching Learning and Evaluation Process

Following are the questions:

1. How much of the curricula and syllabi are covered in the Discipline in which you are studying?
☐ 4 – 90 to 100%
☒ 3 – 75 to 89%
☐ 2 – 55 to 74%
☐ 1 – 30 to 54%
☐ 0 – Below 30%
2. What categories of teachers are involved in the theory and practical classes in your discipline?
☐ 4 – Professors, Associated Professors, Assistant Professors and Others (Lecturers, Tutors, Demonstrators and Residents)
☒ 3 – Associated Professors, Assistant Professors and others
☐ 2 – Assistant Professors and others
☐ 1 – Others
☐ 0 – None of the above
3. What percentage of teachers is effectively communicating domain knowledge, IT skills and Soft Skills in the Teaching Learning Process?
☐ 4 – 90 to 100%
☐ 3 – 75 to 89%
☒ 2 – 55 to 74%
☐ 1 – 30 to 54%
☐ 0 – Below 30%
4. Do the teachers build-up in you the expected curricular competencies, program outcomes and course outcomes?
☐ 4 – 90 to 100%
☒ 3 – 75 to 89%
☐ 2 – 55 to 74%
☐ 1 – 30 to 54%
☐ 0 – Below 30%
5. Does your mentor do necessary follow up of the tasks assigned to you?
☐ 4 – Every time
☒ 3 – Usually
☐ 2 – Occasionally
☐ 1 – Rarely
☐ 0 – I don't have a mentor

6. To what extent the mentoring process in your institution is beneficial to you for cognitive, social and emotional growth?
- 4 – Highly Beneficial
 - ☒ 3 – Beneficial
 - 2 – Satisfactory
 - 1 – Marginally
 - 0 – Not at all
7. To what extent practical facilities related to your discipline have been made available to you?
- 4 – 90 to 100%
 - 3 – 75 to 89%
 - ☒ 2 – 55 to 74%
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 - 0 – Below 30%
8. What percentage of teachers use ICT-enabled methods like multimedia, web-based learning and national e-resources while teaching?
- 4 – 90 to 100%
 - ☒ 3 – 75 to 89%
 - 2 – 55 to 74%
 - 1 – 30 to 54%
 - 0 – Below 30%
9. What is the extent of opportunities given to you for outdoor learning like internship, student exchanges, field visits and projects?
- 4 – All of the above
 - 3 – Three of the above
 - ☒ 2 – Two of the above
 - 1 – One of the above
 - 0 – None of the above
10. Does the institution provide the opportunities for experiential learning, like problem-based learning, case-based learning, evidence-based learning, competency building, seminars, group discussions, to enhance knowledge and skills in your discipline?
- 4 – All of the above
 - ☒ 3 – Any four of the above
 - 2 – Any three of the above
 - 1 – Any two of the above
 - 0 – Any one of the above

11. What is the level of opportunities provided by your institution to develop employability and entrepreneurship skills to prepare you for your career?

- 4 – High Level
- ☒ 3 – Appreciable Level
- 2 – Satisfactory Level
- 1 – Marginal Level
- 0 – No opportunity

12. What is the level of value-added courses / training given by your institution in the area of professional ethics and values, community service, preventive health care and rural health care?

- 4 – High Level
- 3 – Appreciable Level
- ☒ 2 – Satisfactory Level
- 1 – Marginal Level
- 0 – No opportunity given

13. What level of monitoring and evaluation is available in your institution for assessing the effectiveness and interactiveness of the classroom/learning sessions?

- 4 – High Level
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14. To what extent the institutional ambience and class room teaching has improved your creative thinking and analytical skills?

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15. How frequently your performance in academic assignments are discussed and reviewed with you by the teachers?

- 4 – Regularly
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16. What is your assessment about the fairness of the internal evaluation process by the teachers?

- 4 – Always fair
- ☒ 3 – More often fair
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- 0 – Always unfair

17. What is the average time taken by the institution for declaration of examination results?

- 4 – Within 15 days
- ☒ 3 – 16 days to 30 days
- 2 – 31 days to 45 days
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18. What are the mechanisms (issue of photocopy of answer sheet, re-totaling, re-evaluation and provision of grace marks) available in your institution for redressal of grievances with reference to examinations?

- 4 – All the above mechanisms
- 3 – Any three of them
- ☒ 2 – Any two of them
- 1 – Only one of them
- 0 – None

19. How do you rate the procedures involved in the pre examination, examination and post examination processes of the evaluation system adopted by your institution?

- 4 – Excellent
- 3 – Very Good
- ☒ 2 – Good
- 1 – Average
- 0 – Poor

20. Do your teachers enable you to identify your strengths and weaknesses and help you to develop your strengths and overcome your weaknesses by providing timely counseling and care?

- 4 – Every time
- ☒ 3 – Usually
- 2 – Occasionally
- 1 – Rarely
- 0 – Never

21. If you were to award rating of your institution in terms of "stars" in relation to quality of teaching learning and evaluation, what would be your rating?

- 4 - *****
- 3 - ****
- 2 - ***
- 1 - **
- 0 - *

22. Give three suggestions to improve the overall teaching, learning and evaluation process in your institution.

- a) Sports facility
- b) NCC unit
- c) NSS + Co-curriculum.

Date: -----

17/3/17

**G R Patil College of Arts, Science and Commerce, Sonarpada,
Dombivli (E)**

Student Satisfaction Survey

2016-17

Bee plan

Guidelines for Students

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a) Yes	<input type="checkbox"/>	b) No	<input checked="" type="checkbox"/>
B) Age:-	<input type="text" value="22"/>		
C) University Name:-	<input type="text" value="M. V. Umbari University"/>		
D) Gender:-	a) Male <input checked="" type="checkbox"/>	b) Female <input type="checkbox"/>	c) Transgender <input type="checkbox"/>
E) What degree program are you pursuing now?			
a) Bachelor's	<input checked="" type="checkbox"/>	b) Master's	<input type="checkbox"/>
F) What program are you currently pursuing?			
a) Arts	<input type="checkbox"/>	b) Science	<input checked="" type="checkbox"/>
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5. Does your mentor do necessary follow up of the tasks assigned to you?
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0 – I don't have a mentor

6. To what extent the mentoring process in your institution is beneficial to you for cognitive, social and emotional growth?

- 4 – Highly Beneficial
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- 2 – Satisfactory
- 1 – Marginally
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7. To what extent practical facilities related to your discipline have been made available to you?

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21. If you were to award rating of your institution in terms of "stars" in relation to quality of teaching learning and evaluation, what would be your rating?

4 - *****
✓ 3 - ****
2 - ***
1 - **
0 - *

22. Give three suggestions to improve the overall teaching, learning and evaluation process in your institution.

- a) Transport facility
- b) Time Management.
- c) More Practical work.

Date: -----

Vas
17/3/17

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C) University Name:-

D) Gender:- a) Male ☐ b) Female ☒ c) Transgender ☐

E) What degree program are you pursuing now?

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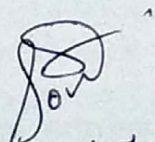
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- 4 - *****
- 3 - ****
- 2 - ***
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- 0 - *

22. Give three suggestions to improve the overall teaching, learning and evaluation process in your institution.

- a) PPT teaching Expected.
- b) Sanitary facility
- c) ~~Enter~~ More Practical work need.

Date: -----


17/3/17

G R Patil College of Arts, Science and Commerce, Sonarpada,
Dombivli (E)

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2016-17
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C) University Name:-	<input type="text" value="Mumbai University"/>		
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✓ 2 - ***
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22. Give three suggestions to improve the overall teaching, learning and evaluation process in your institution.

- a) Powerpoint teaching
- b) Sanitary facility.
- c) E-learning.

Date: -----

Dont
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- It may be noted that the total time required for filling up this questionnaire may be less than 20 minutes.

Personal Information:-			
A) Please confirm this is the first and only time you are participating in this survey - a) Yes <input type="checkbox"/> b) No <input checked="" type="checkbox"/>			
B) Age:- <input type="text" value="22"/>			
C) University Name:- <input type="text" value="T.N. D. University"/>			
D) Gender:- a) Male <input checked="" type="checkbox"/> b) Female <input type="checkbox"/> c) Transgender <input type="checkbox"/>			
E) What degree program are you pursuing now? a) Bachelor's <input checked="" type="checkbox"/> b) Master's <input type="checkbox"/>			
F) What program are you currently pursuing? a) Arts <input type="checkbox"/> b) Science <input checked="" type="checkbox"/> c) Commerce <input type="checkbox"/> d) Professional <input type="checkbox"/>			

Online Student Satisfaction Survey on Teaching Learning and Evaluation Process

Following are the questions:

1. How much of the curricula and syllabi are covered in the Discipline in which you are studying?
4 – 90 to 100%
☒ 3 – 75 to 89%
2 – 55 to 74%
1 – 30 to 54%
0 – Below 30%
2. What categories of teachers are involved in the theory and practical classes in your discipline?
4 – Professors, Associated Professors, Assistant Professors and Others (Lecturers, Tutors, Demonstrators and Residents)
☒ 3 – Associated Professors, Assistant Professors and others
2 – Assistant Professors and others
1 – Others
0 – None of the above
3. What percentage of teachers is effectively communicating domain knowledge, IT skills and Soft Skills in the Teaching Learning Process?
☒ 4 – 90 to 100%
3 – 75 to 89%
2 – 55 to 74%
1 – 30 to 54%
0 – Below 30%
4. Do the teachers build-up in you the expected curricular competencies, program outcomes and course outcomes?
4 – 90 to 100%
☒ 3 – 75 to 89%
2 – 55 to 74%
1 – 30 to 54%
0 – Below 30%
5. Does your mentor do necessary follow up of the tasks assigned to you?
4 – Every time
☒ 3 – Usually
2 – Occasionally
1 – Rarely
0 – I don't have a mentor

6. To what extent the mentoring process in your institution is beneficial to you for cognitive, social and emotional growth?

4 - Highly Beneficial

☒ 3 - Beneficial

2 - Satisfactory

1 - Marginally

0 - Not at all

7. To what extent practical facilities related to your discipline have been made available to you?

4 - 90 to 100%

☒ 3 - 75 to 89%

2 - 55 to 74%

1 - 30 to 54%

0 - Below 30%

8. What percentage of teachers use ICT-enabled methods like multimedia, web-based learning and national e-resources while teaching?

4 - 90 to 100%

☒ 3 - 75 to 89%

2 - 55 to 74%

1 - 30 to 54%

0 - Below 30%

9. What is the extent of opportunities given to you for outdoor learning like internship, student exchanges, field visits and projects?

☒ 4 - All of the above

3 - Three of the above

2 - Two of the above

1 - One of the above

0 - None of the above

10. Does the institution provide the opportunities for experiential learning, like problem-based learning, case-based learning, evidence-based learning, competency building, seminars, group discussions, to enhance knowledge and skills in your discipline?

☒ 4 - All of the above

3 - Any four of the above

2 - Any three of the above

1 - Any two of the above

0 - Any one of the above

11. What is the level of opportunities provided by your institution to develop employability and entrepreneurship skills to prepare you for your career?

4 – High Level

☒ 3 – Appreciable Level

2 – Satisfactory Level

1 – Marginal Level

0 – No opportunity

12. What is the level of value-added courses / training given by your institution in the area of professional ethics and values, community service, preventive health care and rural health care?

4 – High Level

☒ 3 – Appreciable Level

2 – Satisfactory Level

1 – Marginal Level

0 – No opportunity given

13. What level of monitoring and evaluation is available in your institution for assessing the effectiveness and interactiveness of the classroom/learning sessions?

4 – High Level

3 – Appreciable Level

☒ 2 – Satisfactory Level

1 – Marginal Level

0 – No opportunity given

14. To what extent the institutional ambience and class room teaching has improved your creative thinking and analytical skills?

4 – High Level

☒ 3 – Appreciable Level

2 – Satisfactory Level

1 – Marginal Level

0 – No opportunity given

15. How frequently your performance in academic assignments are discussed and reviewed with you by the teachers?

☒ 4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0 – Never

16. What is your assessment about the fairness of the internal evaluation process by the teachers?

- 4 – Always fair
- ☒ 3 – More often fair
- 2 – Sometimes fair
- 1 – Usually unfair
- 0 – Always unfair

17. What is the average time taken by the institution for declaration of examination results?

- ☒ 4 – Within 15 days
- ☒ 3 – 16 days to 30 days
- 2 – 31 days to 45 days
- 1 – 46 days to 60 days
- 0 – Beyond 60 days

18. What are the mechanisms (issue of photocopy of answer sheet, re-totalling, re-evaluation and provision of grace marks) available in your institution for redressal of grievances with reference to examinations?

- 4 – All the above mechanisms
- ☒ 3 – Any three of them
- 2 – Any two of them
- 1 – Only one of them
- 0 – None

19. How do you rate the procedures involved in the pre examination, examination and post examination processes of the evaluation system adopted by your institution?

- 4 – Excellent
- ☒ 3 – Very Good
- 2 – Good
- 1 – Average
- 0 – Poor

20. Do your teachers enable you to identify your strengths and weaknesses and help you to develop your strengths and overcome your weaknesses by providing timely counseling and care?

- 4 – Every time
- ☒ 3 – Usually
- 2 – Occasionally
- 1 – Rarely
- 0 – Never

21. If you were to grade rating of your institution in terms of "stars" in relation to quality of teaching, learning and evaluation, what would be your rating?

- 4-*****
- 3-****
- 2-***
- 1-**
- 0-

22. Give three suggestions to improve the overall teaching, learning and evaluation process in your institution.

- a) Bench facility should proper
- b) Lab Equipment.
- c) Proper Decoration.

Dr. P. S. H. J.